## Support for Oracle Essbase 11.1.2.4 with Enterprise Performance Management (EPM) System Releases 11.1.2.4 and 11.2 (Doc ID 2766084.1)

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References

## APPLIES TO:

Hyperion Profitability and Cost Management
Hyperion Essbase
Hyperion Financial Management
Hyperion Financial Close Management
Hyperion Financial Data Quality Management, Enterprise Edition
Information in this document applies to any platform.

## DETAILS

**Purpose**

This document outlines Support policies related to Restricted Use Essbase Plus included with Oracle Enterprise Performance Management licenses.

**Support for Oracle Essbase 11.1.2.4 with Enterprise Performance Management (EPM) System Releases 11.1.2.4 and 11.2**

Select Oracle Enterprise Performance Management licenses include Restricted Use Essbase Plus (restricted to use only for accessing data from Enterprise Performance Management applications products).  Essbase Plus can also be licensed via a stand-alone, full use license.

> Please refer to your Support contract to determine your license type.  Some exceptions may apply to your account. Please do not ask Oracle Support for information about your account, licenses or entitlements as that information is not available to them.  For questions about your licences, account and / or Support contract, please contact your Account Manager or Sales Representative.

**Information for Customers with Restricted Use Essbase Plus Licenses**

When you use Restricted Use Essbase Plus with your licensed EPM Applications, support for Essbase will follow the published Support timelines for the related EPM Application product(s).

- Scenario 1: EPM 11.1.2 Deployments
- Patches for Essbase will follow the EPM 11.1 Error Correction Policy, see document 1617238.1
  - Premier Support for EPM 11.1.2 ends December 2021.  After December 2021, new Essbase 11.1.2.4 patches will not be created for customers with Restricted Use licenses, additionally, patches created during Essbase Extended Support will not be tested with EPM 11.1.
-  Scenario 2: EPM 11.2  Deployments
  - Patches for Essbase will follow the EPM 11.2 Error Correction Policy, see document 2749950.1
  - You will continue to be eligible for Essbase patches in accordance with the Error Correction and Lifetime Support Policies when Essbase is used with a certified version of EPM 11.2, please see the Supported Platforms Matrix: Oracle Enterprise Performance Management System Release 11.2.x for certification details.
  - You will not be required to purchase Extended Support for Essbase when used as licensed and certified with EPM 11.2.

**Information for Customers with Stand-Alone Essbase Plus Licenses**

When you license and use Essbase Plus stand-alone, support for Essbase will follow the published Support timelines and Error Correction Policies related to the Essbase version you are using.  Please note:

- Premier Support for Essbase 11.1.2 ends in December 2021, after which Extended and Sustaining Support are available.  Please see the Lifetime Support Policy: Oracle Applications for full details.
- After December 2021, new Essbase 11.1.2.4 patches will not be tested or delivered with EPM 11.1.2.4, in accordance with the published timelines for the EPM System.
- Oracle recommends stand-alone Essbase customers that do not rely on EPM data plan an upgrade to Essbase 21C or a migration to Essbase on OCI Marketplace.

**References**

Oracle Enterprise Performance Management System Release 11.2.x Certification Matrix

Oracle Enterprise Performance Management 11.1.2.4 Licensing Guide

Oracle Enterprise Performance Management 11.2 Licensing Guide

## CONTACTS

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